

### Spring of Hope –Female Night Support Workers (Bank Staff)

*"I was safe and warm and getting help."* – Former Spring of Hope Guest

Spring of Hope Women's service offers short term support to women in Bristol who are homeless and vulnerable. It offers a non-commissioned shelter service, providing accommodation and help for women in their moment of crisis, before walking alongside and advocating for them as they rebuild their lives. Working in partnership with organisations across Bristol, and operating as part of inHope's Shelter Team, Spring of Hope has built a reputation as a vital source of support for homeless women in the city.

**Spring of Hope**

*Shelter and support for women in need*

Spring of Hope is open 365 nights and days per year offering a range of overnight and daytime support to homeless or vulnerable women. The service has the following objectives:

- To provide temporary accommodation to women;
- To offer day services which help women to build confidence, self-esteem, resilience and hope;
- To support women to move on into permanent accommodation, giving them a springboard into more independent, community-based living where they can reach their God-given potential.

inHope is looking for a female Bank Staff Night Support Worker, to join the team on a casual contract. This role involves working occasional night shifts, ensuring that Spring of Hope offers a consistent and reliable service for women.

**NIGHT SUPPORT WORKERS** work in pairs (one waking, one sleeping-in) to oversee the night shelter at Spring of Hope, providing and promoting a mutually caring and safe environment for women staying overnight. They draw upon Trauma and Psychologically Informed approaches to welcome women for the night, ensure that they feel settled and help them to be ready the following morning. The expectation is that guests sleep overnight, but staff are on hand to offer help when needed.

The Bank Night Support Workers could be offered either Waking and Sleeping-In shifts. Both shifts are from 9.30pm to 8.30am.

**Waking Night Support Workers** – Responsible for overseeing the night shelter, with up to eight women each night. This role involves staying awake for the whole 10.5 hour shift. It is paid at £12.82 per hour.

**Sleeping-in Night Support Workers** – Provide support to the Waking Night Support Worker. This role involves being awake from 9.30-11pm and then 7-8.30am, plus waking to provide additional support where needed. This role is paid at £12.82 for each waking hour, plus a sleeping-in fee of £50.

The successful candidates will have experience of working with vulnerable women and be able to work both as part of a team and individually. She will be person centred with a sense of calling to clients and the aims of the service, whilst also able to maintain strong boundaries.

Further information about this role and the Job Description are available via our website:

[www.inhope.uk/get-involved/work-with-us](http://www.inhope.uk/get-involved/work-with-us). To discuss this role, or find out more, please contact: [Nicola.saunders@inhope.uk](mailto:Nicola.saunders@inhope.uk).

**There is an Occupational Requirement for these roles to be filled by a woman.** Our Statement of Faith, Vision and Values and our Equality, Diversity and Inclusion Policy are available upon request and online at [www.inhope.uk](http://www.inhope.uk). There is **no** requirement for applicants to be a Christian, although applicants should be comfortable working within the values and ethos of a Christian charity.

Benefits included with these roles include:

- Access to role specific training and development;
- Workplace pension with matched contributions up to 5%;
- Access to professional independent supervision and staff wellbeing programme;
- Access to inHope's Employee Assistance Programme

### Applicants:

We welcome applications from all communities and backgrounds. We particularly encourage applications from those with lived-experience.

### About inHope:

inHope is an established Christian charity with a broad support base that has been working in Bristol since the mid-80's. We are dedicated to helping those with life disrupting problems, such as food poverty, homelessness and addiction, to reach their God given potential free from injustice and insecurity.

### Application Process:

You can apply by either:

- A. Downloading and completing the [application form from our website](#), or
- B. Submit your CV with a covering letter which addresses the following:
  - i. A professional statement saying how you meet the requirements of the role as given in the Job Description and giving examples of how your knowledge, experience and skills demonstrate your suitability for this role; and
  - ii. A personal statement, giving some details about who you are, and how you would approach working within a Christian organisation.

**Your application form or CV and covering letter, must be sent to: [HR@inhope.uk](mailto:HR@inhope.uk) and will be reviewed on a regular basis.**

If you would like support with completing your application please contact our HR team using the e-mail above or by calling 0117 330 1230 (please select general enquiries).

Screening conversations / interviews may be held for shortlisting purposes, where deemed helpful.

Applications may be considered and interviews held prior to the closing date. We will update the advert should an appointment be made prior to the closing date.

Contact from recruitment agencies or online platforms in relation to promoting this vacancy will not be responded to.